

Coast Oil Company, LLC: Coast Open Ticket Report
 Coast Helpdesk Open Ticket Status Report
 36 Items.
 Oct 30, 2009

Priority	Create Date	Ticket	Created by	Summary	Update Date
Low	2008-06-05	36	hkrakauer@	Customer Service Login for Helen	2009-07-20 @ 07:12 p
Low	2008-06-10	43	crobinson@	a computer for other desk in sunset	2009-01-20 @ 10:21 a
Low	2008-07-16	114	it@coastoil	America On Hold - Phone Messaging	2008-10-28 @ 08:23 a
Med	2008-09-08	184	kdemarco@	AFTER HOURS SJPF	2009-10-05 @ 07:49 a
Low	2008-10-09	217	tvroom@cc	Network USB modem for Kinder Morgan access from Fuel Dispatch	2009-07-20 @ 05:55 p
Med	2009-02-19	602	jkrahl@coa	FAX TO COMPUTER	2009-04-10 @ 09:45 a
Med	2009-03-26	713	melencova	please add/ change to coc website	2009-07-20 @ 05:48 p
Low	2009-07-08	969	dscatena@	Request assistance with name change	2009-08-27 @ 12:12 p
Low	2009-07-20	995	dscatena@	Sharepoint Intranet HR site initialized for setup	2009-07-20 @ 08:01 p
Med	2009-07-27	1000	dscatena@	TIF files-Issue with Received HR Faxes	2009-07-27 @ 09:37 a
Med	2009-07-28	1003	sle@coastc	my outlook keep on timing out please help	2009-07-28 @ 11:51 a
Med	2009-07-30	1013	sle@coastc	my outlook keep on timing out please help	2009-08-13 @ 09:56 a
Med	2009-07-30	1014	sle@coastc	test	2009-07-30 @ 01:04 p
Med	2009-08-06	1026	melencova	TLS in Condil	2009-08-06 @ 01:21 p
Med	2009-08-13	1034	growe@co	Response # 1019	2009-08-13 @ 02:08 p
Med	2009-08-17	1042	dscatena@	Outlook Calendar Issue	2009-08-17 @ 11:38 a
Med	2009-08-24	1049	sle@coastc	Outlook auto close	2009-08-26 @ 07:35 a
Med	2009-08-24	1050	imurad@cc	The market	2009-08-24 @ 04:40 p
Med	2009-08-27	1053	melencova	TLS AT CONDIL	2009-08-27 @ 11:16 a
Med	2009-08-27	1054	dscatena@	Not Yet Resolved: Issue with Received HR Faxes	2009-08-27 @ 12:07 p
Med	2009-08-27	1055	dscatena@	Not closed: Important: Mark's Mon. 4/6/09 Request: Exec. Mgmt. Request	2009-08-27 @ 12:12 p
Med	2009-08-27	1057	dscatena@	Not Closed :Solicitors Calls on Coast Oil Company Lines	2009-08-27 @ 12:23 p
Med	2009-08-31	1068	dscatena@	HR In-Box Restrictions-Pls. Remove: Coast Exchange Mail Server Quota Warning	2009-10-29 @ 07:48 a
Med	2009-08-31	1069	dscatena@	Permission Denied to send e-mail to Tari Vroom-Please resolve	2009-10-29 @ 07:45 a
Med	2009-09-01	1070	dscatena@	Please Resolve: Coast Exchange Mail Server Quota Warning	2009-10-29 @ 07:47 a
Med	2009-09-02	1072	dscatena@	Fortinet-Please unblock access to these Employee Benefits Links	2009-10-29 @ 07:46 a
Med	2009-09-02	1083	abrasil@co	Kevin Larson needs a newer home PC	2009-09-02 @ 02:44 p
Med	2009-09-16	1092	tvroom@cc	Via # 1 - fit now - 2 pm	2009-09-16 @ 10:47 a

Med	2009-09-25 1100 melencova	ADD NEW PAC PRODE LOCATION IN GILROY to COC website	2009-09-25 @ 12:38 p
Med	2009-09-30 1102 sle@coastc	why is this signal from Internet keep on popping up then crashes my com	2009-09-30 @ 02:02 p
Med	2009-10-06 1107 dscatena@	Reoccurrence Some Faxes Not Coming Through HR Fax 408-625-6086	2009-10-29 @ 07:52 a
Med	2009-10-06 1108 dscatena@	Phone Problems-Speaker On Issue	2009-10-22 @ 02:22 p
Med	2009-10-08 1109 melencova	FUEL THEFT AT TORO'S	2009-10-29 @ 07:55 a
Med	2009-10-16 1111 syoungqui	Dorie's Phone	2009-10-16 @ 01:14 p
Med	2009-10-19 1113 kdemarco@	MSDS IN I DRIVE VS MSDS IN COAST OIL WED SITE	2009-10-19 @ 02:37 p
Med	2009-10-19 1114 kdemarco@	COASTOIL.COM	2009-10-19 @ 02:57 p

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